

Sendoso Warehousing

Sendoso operates 5 warehouses around the globe:

United States

Las Vegas, NV
Union City, CA
(Union City is used to ship alcohol)

United Kingdom

Milton Keynes

Canada

Montreal

Australia

Wetherill Park, NSW



Inbound Receiving

Sendoso warehouses receive hundreds of packages a day. To avoid any receiving delays, it is important to create a proper ship notice and include it on the package before sending any items in. The warehouse will count the number of item and assign them to a warehouse location. Packages can take up to 48 hours to be received and available in your inventory.

Order Processing Speed

Once you place an order in Sendoso, it will be added to the queue in the order it is received. If you select a priority shipping option, your order will be placed at the top (ex. If the order is placed with with 2-day shipping, it will be prioritized to go out that day)

Shipping

Sendoso uses optimized shipping and defaults to the most cost efficient method. This can be USPS, FedEx, UPS, or DHL. If you would like a different method selected, like priority overnight shipping, you have the option in your Sendoso advance settings.

Storage policy

Warehouse storage is included with your SaaS plan, as long as you are actively sending. If an item is not sent over a 90 day period, you will be notified that the item has been sitting. If it still isn't moving within 180 days, it is subject to additional storage charges.